Workshop program:

Day 1

1 hour

• BPMN 2.0 – origins, advantages of use, possibilities of use in practice.

• Business process – the most important concepts.

• Model as an unambiguous form of describing the course of the process.

4 hours

• Business process model – structure: organizations, business roles, defining process boundaries, workflows and message flows, communication in the business process.

• BPMN 2.0 standard – Basic elements of Notation: pools, tracks, activities, events, sequence flows, gates, attributes.

3 hours

• Workshop on reading process models.

• Moderated workshops – joint process modeling.

Day 2

3 hours

• Consolidating the information acquired on the first day of the workshop.

• Presentation of the possibilities of practical use of tools available on the market operating on the basis of the BPMN 2.0 standard. Presentation of the benefits of creating process digital twins on the example of a case study.

5 hours

• Case study – independent mapping of the process using the BPMN 2.0 standard based on the received set of information (verbal description of the process flow, process interview). It is possible to model a selected process proposed by the workshop participants.

• Summary: discussion of the effects of the Participants' work, discussion and construction of a correct map, consolidation of good practices.